University Procedure:
Student or Staff
Requiring Medical Attention

Is it an emergency?
- YES: Call a First Aider or Ambulance as appropriate
- NO: Is the University Health Service open?
  - YES: Direct to University Health Service Support Hub, OTI Building
    T: 01382 384168
    healthservice@dundee.ac.uk
  - NO: Are they registered with a local GP?
    - YES: Is it within surgery hours (8am – 6pm)?
      - YES: Advise to call GP for appointment. Assist and help with call if necessary (with permission of individual) but encourage them to undertake the call themselves
      - NO: Advise to call NHS 24 Tel: 111
        Assist and help with call if necessary (with permission of individual) but encourage them to undertake the call themselves
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      Assist and help with call if necessary (with permission of individual) but encourage them to undertake the call themselves