Welcome New International Students

Welcome to the UK
Collect your International Welcome Pack which includes a free mobile sim card (with £5 credit inside) from the Enquiry Centre, Campus Green, (no. 22 on the campus map).

Cultural transitions
When you first arrive in a new culture, differences are intriguing and you may feel excited, stimulated and curious. At this stage you are still protected by the close memory of your home culture. A little later, differences create an impact and you may feel confused, isolated or inadequate as cultural differences intrude and familiar supports are not immediately available. It might be helpful to realise that your experience is quite normal and you can read the following helpful guidance at: uod.ac.uk/cultureshock

Listen to some of our students experiences of arriving/living in Dundee: www.dundee.ac.uk/international/support

LIVE Smart and LEARN
Smart Signposts you to key information and online resources to help you during your studies. Provides help with wellbeing, healthy living, personal development and student life in Dundee. http://libguides.dundee.ac.uk/learnsmart

Student Calculator
The International Student Calculator will help you manage your money for your studies in the UK. It enables students' to budget throughout the year, before and after arrival in the UK. Case studies are available for guidance with regards to time and money whilst in the UK – international.studentcalculator.org.uk

Events
Principal's Official Welcome Event
Monday 14th January 17:00 - 18:30, Global Room. Official welcome by the University Principal, meet representatives of Dundee University Student Association (DUSA), Dundee University Sports Union, Lord Provost (Mayor) of Dundee City and key members of staff. Reception with food and drinks to follow welcome speeches. Dress informal.

A Global Welcome
International Student Welcome Event
Friday 11th January 15:00 - 17:00, Global Room, Old College Hall. Fun, informative and interactive event hosted by International Advice Service. You will meet representatives from the International Society, Centre of Entrepreneurship, local Hospitality Schemes and more. Explore and hear about experiences of studying in a different culture/language, make friends and learn about the support network that is available to International/EU students. A chance to win a Highland trip worth £135! Free refreshments.

Peer Connections
Look out for events offered by the Peer Connectors who will welcome, buddy, mentor and help all students settle in, show you around, meet, mix and share information and experience with other students. www.dundee.ac.uk/studentservices/peer-connections

International Society is the biggest society and one of the most active. Every year we are meeting people from different countries who share their experience with us. In return, we are connecting students through various events over the year showing them traditions and cultures from around the world. ISOC is organising various events throughout the year such as Trip to Highlands & Scotland, Treasure Hunt, Open Stage Night, Around the Worlds. Halloween Pumpkin Carving Competition, Nutella Day, International Food Festival, Ice Skating trips, Christmas lights events, BBQ and many others. We have members from different parts of the world, so feel free to join our society. You can contact us on Facebook at: https://www.facebook.com/internationalstudentsocietydundeeuniversity/

A warm welcome to our new international and EU students. The University of Dundee has a wide range of support services across campus available to all students. For general advice and referrals, your first point of contact should be the Enquiry Centre, Campus Green (no. 22 on the campus map): www.dundee.ac.uk/studentservices. We also have Global Room (no. 48 on the campus map), which is a social space on campus for all staff and students to relax, meet new people and celebrate cultural events.

The International Advice Service (IAS) provide support and advice specifically for international students and their families, on a wide range of issues, including visa and immigration, practical guidance as well as links to home hospitality schemes. We understand that studying and living in a different country can be exciting and challenging and are fully aware of your primary concerns. This also applies to study abroad and exchange students who stay for a shorter period of time.

The IAS works within the Enquiry Centre, Campus Green and is open from Monday – Friday from 9 am—5 pm. Visit our website at: www.dundee.ac.uk/international/support. To make an appointment for specialist advice, please complete the online meeting form at www.dundee.ac.uk/international/support/meetingform or attend a drop-in session at Global Room every Monday, Wednesday and Friday, 11-1 pm.

The University also has a high quality welcome programme (uod.ac.uk/freshers) with lots of events and opportunities to learn about all the support available and make friends. We hope you will enjoy your time in Dundee and take advantage of all that is on offer. Below are just some of the events you can attend from the Principal's Official Welcome to the Taste of Scotland Welcome Party, there's something for everyone.

A Global Welcome
International Student Welcome Event
Friday 11th January 15:00 —17:00, Global Room, Old College Hall
Fun, informative and interactive event hosted by International Advice Service. You will meet representatives from the International Society, Centre of Entrepreneurship, local Hospitality Schemes and more. Explore and hear about experiences of studying in a different culture/language, make friends and learn about the support network that is available to International/EU students. A chance to win a Highland trip worth £135! Free refreshments.
The University of Dundee 'Burns Night and Principal’s Ceilidh for all International/EU Students
Friday 25th January 19:00 – 23:00, Bonar Hall

Join our staff and fellow students for this traditional Scottish party, hosted by the University Principal, to thank you all for choosing to study here in Dundee. Enjoy a haggis supper, Burns poetry, Highland Dancers, bagpipes and take part in Scottish country dancing to the excellent Ceilidh band. Tickets cost £5, pay by debit/credit card online at: https://uod.ac.uk/2GilQ0h

University of Dundee International Families’ Group – weekly get-together
Would you like to meet with other international students’ spouses and their children? Why not join us on Wednesday mornings? This is a good opportunity to practice speaking English and to make friends. Children can come too and they can play together. We meet every Wednesday morning during the university term time from 10am to 12pm in the Chaplaincy Centre (no. 30 on the campus map). For more information email: farquhars@friendsinternational.uk

Frequently asked questions from international students
The International Advice Service have prepared a range of factsheets which cover frequently asked questions, from government legislation and visa extensions, to practical information such as opening a bank account and applying for a National Insurance number. These factsheets are available to collect from the Enquiry Centre, Campus Green (no. 22 on the campus map), Global Room (no. 48 on the campus map). You can also view them online by visiting this webpage: www.dundee.ac.uk/international/support/factsheets

Collection of BRP cards at the Post Office
All visa nationals will be aware that they must collect their BRP (Biometric Residence Permit) within 10 days of arrival in the UK. When you indicated on your visa application that you will be studying in Dundee, you will have selected Dundee Post Office in Whitehall Street as the collection point for your BRP. Remember to take your passport with you and any other relevant letters/documents to collect your BRP card at the Post Office. You are required to collect your BRP card before you attend matriculation/registration. The Post Office is a 5-10 minute walk from Campus at: 30 Whitehall Street, Dundee DD1 4AF uod.ac.uk/brpcollection

Registering with the Police
Some visa nationals are required to register with the police when they arrive in the UK. If so, this will be stamped in your passport/stated on your letter from Home Office. If you are required to register with the police, you will be asked to present a completed registration form (available from the Global Room), your passport and BRP card, 2 passport sized photographs and £34 cash. For a list of nationalities required to register with the police, follow the instructions on the factsheet here: uod.ac.uk/policereg

Have you registered with a doctor yet?
All students are required to register with a local general practitioner (GP) This should be done as soon as possible after your arrival in Dundee. See the University’s Health Service website for more information about keeping healthy and how to register with a Doctor uod.ac.uk/gpreg

Friends in the Community
Friends International Dundee is a group of people living in Dundee who like to welcome international students. For further details see: www.dundee.ac.uk/international/support/friends-in-the-community

Student Services
Here to support students who have personal, health, disability or work related problems but also seek to help all students learn the personal skills needed to build the lives and careers they want. Being at University is about seeking out and responding to opportunities in all spheres of life, not just academic work, and Student Services support that search whether things are going well or not so well. www.dundee.ac.uk/studentservices

prepare for success
An interactive learning resource for to help you find out about different aspects of academic life in the UK and the skills needed for effective study: www.prepareforsuccess.org.uk

Fraud, tricks and scams
We have been made aware that there are scams (email, telephone call or letter) targeting students. For example, the scammer informs students that there is a problem with their original visa application and requests a payment to solve the issue. The scammer may pretend to be an officer from the Home Office, police, embassy, customs control. Under no circumstances, you should give away any personal details (bank details, passport/visa details, computer passwords) over the phone/email. For further information, see www.ukba.homeoffice.gov.uk/aboutus/scams

A large print version of this newsletter is available on request by calling 01382 383838. This newsletter can also be provided in a variety of formats.