

**A to Z**  
helpful  
guide for  
students





## Hello to you

Transitioning to university life can be a daunting prospect. Alongside the promise of new friends, new experiences come the pressures of deadlines, independent living, and self-management.

Fortunately, there are a range of services available at the University of Dundee which are designed to support you during your studies, all of them collected here; from exam stress to IT trouble, first year to last, this booklet has you covered. And, for any questions you'd like to ask face-to-face, the team at The Enquiry Centre on Campus Green are here to help.

Academic Skills Centre <b>3</b>	International Advice Service <b>30</b>
Advisers of Studies <b>4</b>	Library <b>31</b>
Botanic Garden <b>5</b>	Museums <b>32</b>
Care-Experienced Students <b>6</b>	Music <b>33</b>
Careers Service <b>7</b>	Nightline <b>34</b>
Centre for Entrepreneurship <b>8</b>	Nursery <b>35</b>
Chaplaincy <b>9</b>	Peer Connections <b>36</b>
Cooper Gallery <b>10</b>	Registry <b>37</b>
Counselling Service <b>11</b>	Research Students' Support <b>38</b>
Culture on Campus <b>12</b>	Residences <b>39</b>
Digital and Technology Services <b>13</b>	Residences Student Support <b>40</b>
Disability Services <b>14</b>	Safezone <b>41</b>
The Doctoral Academy <b>15</b>	Security Centre <b>42</b>
DUSA <b>16</b>	Societies <b>43</b>
DUSA Media <b>17</b>	Sport and Active Health (SpAH) <b>44</b>
Energy and Environment <b>18</b>	Sports Union <b>45</b>
English for International Students <b>19</b>	Students with caring responsibilities <b>46</b>
The Enquiry Centre <b>20</b>	Student Funding <b>47</b>
Estranged Students <b>21</b>	Student Support <b>48</b>
Gender-based violence support <b>22</b>	Student Wellbeing <b>49</b>
The Global Room <b>23</b>	Top of the Tower Cafe <b>50</b>
Campus map <b>24</b>	<b>Emergency Numbers (back page)</b>
Health Service <b>28</b>	
Immigration Compliance Team <b>29</b>	



## Academic Skills Centre

The Academic Skills Centre (ASC) supports student learning at all levels across the University. Our focus is on enhancing student learning through a developmental approach. Students can develop their confidence in key skills – such as academic writing and communication, referencing, effective learning and revision, and time management and organisation – by engaging with our online resources and one-to-one appointments. One-to-one appointments are offered both online and in-person, and include meetings offered by our Royal Literary Fund (RLF) Fellows which focus on enhancing student writing. We also provide stand-alone workshops and work closely with the Schools to deliver bespoke support embedded within modules.

**Visit our web page:** [dundee.ac.uk/academic-skills](https://dundee.ac.uk/academic-skills)

**Look at our resources:** [learningspaces.dundee.ac.uk/asc/](https://learningspaces.dundee.ac.uk/asc/)

**Email:** [asc@dundee.ac.uk](mailto:asc@dundee.ac.uk)

**Telephone:** 01382 384017

**Locations:**

- Skills Hub, 1 Airlie Place
- Kirkcaldy Student Support Hub

## Advisers of Studies

All undergraduate and taught postgraduate students at the University of Dundee will be assigned an Adviser of Studies at the start of their course. The main role of your Adviser of Studies is to help you understand and navigate your academic journey through the University. Your Adviser may also be able to help you with wider, non-academic concerns (which in any case are often difficult to separate from academic concerns). Your Adviser or School office will contact you to arrange your first meeting.

See also the Adviser of Studies Handbook for Students: [uod.ac.uk/adviser-studies](http://uod.ac.uk/adviser-studies)

**Location:** You will be advised of the location for your first meeting with your Adviser of Studies. Keep an eye on your University email account.

**Our hours are:**

Your adviser will inform you of availability and how to get in touch..



## Botanic Garden

The Botanic Garden, located 2 miles to the west of the City Campus, is set in 22 acres (9 hectares) of land between Riverside Drive and Perth Road. The plant collections are arranged geographically with plants from all round the world, centred on a large Scottish Native Plants area. There's a large glasshouse range featuring rainforest and desert plants. It's an ideal place for leisure, or to learn more about the vital role of plants in human life. We are involved in the teaching of Art and Design, Life Sciences, Environmental Science, History, Forensic Anthropology and Education; we also have links with Social Work, Geography and the James Hutton Institute.

**Visit our web page:** [dundee.ac.uk/botanic](http://dundee.ac.uk/botanic)

**Email:** [botanicgardens@dundee.ac.uk](mailto:botanicgardens@dundee.ac.uk)

**To book a building:** [botanicgardens@dundee.ac.uk](http://botanicgardens@dundee.ac.uk)

**Telephone:** 01382 381190

**Location:** Between Perth Road and Riverside Drive.

**Buses from city campus:** 5, 9/10, 39 (get off at Invercarse Hotel) or 73 (get off at end of Blackness Road and walk down Glamis Road).

**Our opening hours are:**

10 - 15:30 every day, all year.

Admission is FREE to students and staff of the University of Dundee.



## Care-Experienced Students

The University is committed to supporting students from a care-experienced background. This is in addition to the usual student support provided for all students, to ensure that you receive the help needed to have a successful university experience.

We provide a range of support for care-experienced students i.e. anyone who has been, or is cared for by a local authority in the UK for at least 3 months whilst under the age of 18. This could be in residential care, foster care, cared for by friends or relative, or in local authority care at home.

If you have ticked the care-experienced box on the UCAS form the University will be aware of your status as a care-experienced student and will make contact with you. If you have not ticked the UCAS form you will need to make contact yourself with the Care-Experienced Student Support Contact - Emma Richards, Student Support Advisor.

**Visit our web page:**

[dundee.ac.uk/guides/support-students-care-estranged](https://dundee.ac.uk/guides/support-students-care-estranged)

**Email:** [erichards001@dundee.ac.uk](mailto:erichards001@dundee.ac.uk)

**Telephone:** 01382 381900

**Location:** The Enquiry Centre

**Our office hours are:**

Opening hours Mon to Fri 09:30 - 17:00 (Wed 10:00 - 17:00)



## Careers Service

Graduates from the University of Dundee are highly sought after. The Careers Service is here to support all our students to develop their potential and take confident steps towards their future. The Careers Service is committed to helping you stand out in a competitive job market.

The Careers Service is available to all students regardless of what stage you are in your career, whether you know what you want to do or need some help to make sense of your choices. We offer individual guidance appointments and group workshops designed to progress your career planning.

Visit our website for details of how to arrange an appointment to discuss your future plans, get feedback on your CV or application or practice your interview technique. You'll also want to use our website to learn more about all the events we host, part time work, volunteering opportunities, placements, internships and graduate jobs and to start working towards the Dundee Plus Award.

The website is just the first point of contact - we look forward to meeting you soon.

**Visit our web page:** [dundee.ac.uk/careers](https://dundee.ac.uk/careers)

**Email:** [careers@dundee.ac.uk](mailto:careers@dundee.ac.uk)

**Telephone:** 01382 384017

**Location:** 1 Airlie Place

**Opening hours:** Mon - Fri 09:00 - 17:00 (Tues 10:00 - 17:00)





## Centre for Entrepreneurship

The Centre supports students in developing valuable skills that enhance employability and open pathways to starting their own business. Through a range of free events held throughout the year, students can build enterprise and entrepreneurial skills that are useful in any career.

One highlight is the Enterprise Challenge - an eight-week programme designed to help you turn an idea into a viable business, with the chance to win up to £1000. Find out more: [dundee.ac.uk/entrepreneurship/enterprise-challenge](http://dundee.ac.uk/entrepreneurship/enterprise-challenge)

Other opportunities include competitions, masterclasses, hands-on workshops, and networking events - all delivered from a cutting-edge facility on campus. The Centre is also home to a business accelerator programme and is connected to a wider entrepreneurial ecosystem across the region.

**Visit our web page:** [dundee.ac.uk/entrepreneurship](http://dundee.ac.uk/entrepreneurship)

**Email:** [entrepreneurship@dundee.ac.uk](mailto:entrepreneurship@dundee.ac.uk)

**Telephone:** 01382 386568

**Location:** Unit A (shared with Elevator) 75 Old Hawkhill

**Opening hours:** Mon to Fri 09.30 - 17:00

## Chaplaincy

The Chaplaincy is situated right in the heart of the City Campus and is available to students of all faiths and world beliefs. You don't have to be religious to visit the chaplaincy; it's a relaxing and friendly place and hosts many social activities and cultural celebrations during semester time. Facilities include a chapel, a coffee bar, multi-faith prayer/quiet reflection room and two meeting rooms. During your arrival week and throughout the semester the Chaplaincy holds various events, so come in and see what's on offer. They provide a multicultural and supportive environment so whoever you are and wherever you are from you will always be welcome in the Chaplaincy.

**Visit our web page:** [dundee.ac.uk/chaplaincy](http://dundee.ac.uk/chaplaincy)

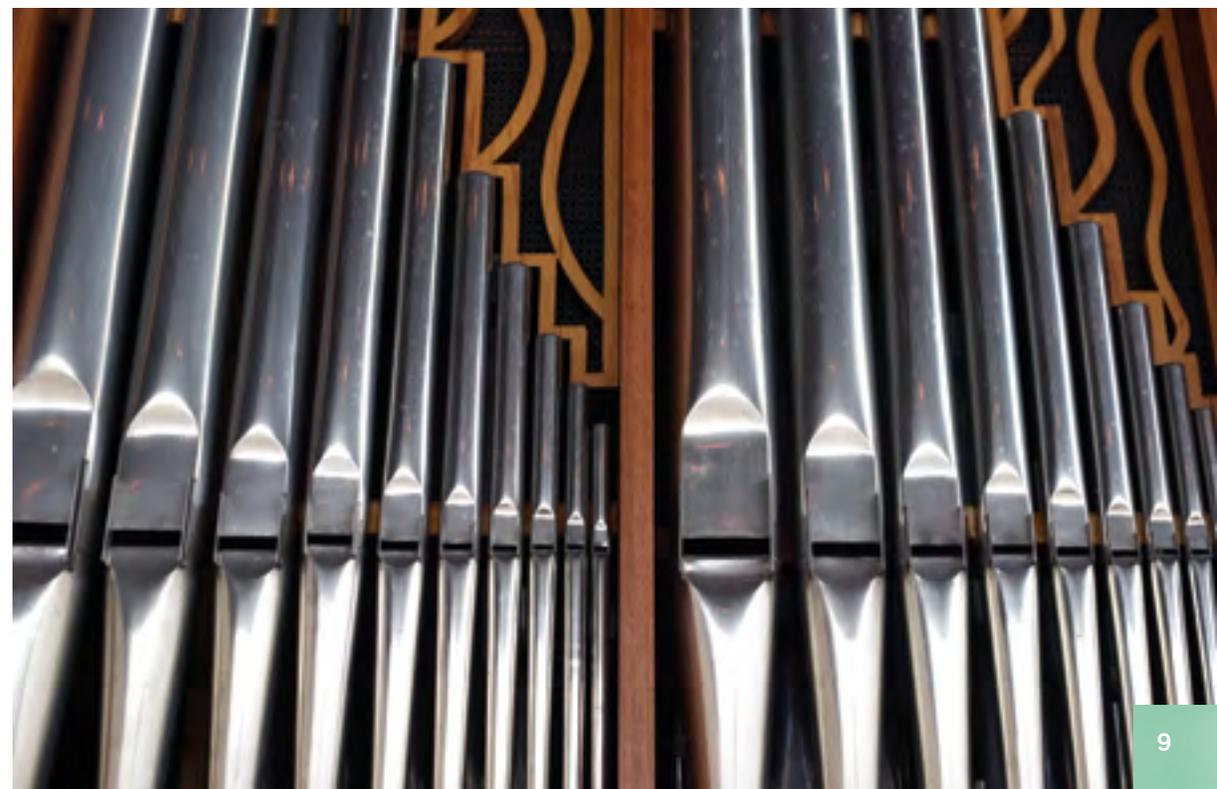
**Telephone:** 01382 386049

**Location:** Chaplaincy Building

**Our office hours are:**

Mon to Fri 09:00 - 17:00 (semester)

Coffee bar 10:00 - 15:00 (semester)





## Cooper Gallery

Cooper Gallery is the public facing gallery of Duncan of Jordanstone College of Art & Design at the University of Dundee. We are a cultural venue at the heart of DJCAD's campus presenting an annual programme of free exhibitions, performances and events by esteemed and emerging artists, writers and thinkers open to students, staff and members of the public.

Cooper Gallery is a member of Plus Tate, a network of 40 leading visual art organisations across the UK.

Since 2015, Cooper Gallery has presented a concurrent international programme of contemporary art made in Scotland in galleries and museums in China. Each year the gallery hosts the Degree Show and Masters Show presenting the work of graduating students from Art and Design disciplines. We provide development opportunities through our Student Curatorial Team – see website for application details.

We look forward to welcoming you to visit and participate!

**Visit our web page:** [dundee.ac.uk/cooper-gallery](http://dundee.ac.uk/cooper-gallery)

**Email:** [coopergallery@dundee.ac.uk](mailto:coopergallery@dundee.ac.uk)

**Telephone:** 01382 385330

**Opening times during exhibitions:**

Mon to Sat 12:00 – 17:00

Check the website for details of exhibition and event dates.

**Image credit:** Chloë Lum & Yannick Desranleau, *What Do Stones Smell Like in the Forest?* 2018. Two-channel HD video, installation view, Cooper Gallery, 2020. Photo by Sally Jubb.

## Counselling Service

The service offers short term counselling to current students and staff at the University of Dundee. Talking with a counsellor about issues you are experiencing can help you focus on effective strategies and explore the possibility of positive change in your life.

Short term counselling can be helpful if you are experiencing anxiety, stress, low mood, relationship difficulties, bullying or harassment, loss or symptoms of panic.

If you are feeling unhappy or confused and it seems as if you are going round in circles and getting nowhere, counselling might help to clarify the issues. If something has been worrying you and you can't resolve it, then it's probably a good time to try counselling. We see people about all sorts of things, including: anxiety, bullying, depression, loneliness, loss, panic attacks, perfectionism, self-esteem, stress and study-related matters.

**Visit our web page:** [dundee.ac.uk/counselling](http://dundee.ac.uk/counselling)

**Email:** [counselling@dundee.ac.uk](mailto:counselling@dundee.ac.uk)

**Telephone:** 01382 384164

**Location:** Support Hub, Old Technical Institute (OTI Building)

**Our office hours are:**

Mon to Fri 09:00 – 17:00

Closed for lunch 12:30 – 13:30

Please see our webpages for further information.





## Culture on Campus

The University of Dundee has an exciting and diverse cultural scene with a huge range of clubs and societies, events, exhibitions, museums, galleries and gardens, many of which are free for students.

Visit our amazing art, archive and museum collections, or check out the free exhibitions at Cooper Gallery, the Green Room, LifeSpace or the Tower Foyer & Lamb Galleries. Attend a range of talks, tours, evening classes, workshops and creative events.

Join one of the many student societies, or come along to the fortnightly international Movie Club. Listen in to a concert or join a band and play your favourite instrument. Or just relax in the Botanic Garden or one of the other green spaces on campus. Whatever cultural experiences you enjoy, you'll find plenty going on here!

### Find out more...

#### University of Dundee

##### Culture Blog:

[learningspaces.dundee.ac.uk/dundeuniculture/](https://learningspaces.dundee.ac.uk/dundeuniculture/)

##### Archives:

[dundee.ac.uk/archives](https://dundee.ac.uk/archives)

##### Botanic Garden:

[dundee.ac.uk/botanic](https://dundee.ac.uk/botanic)

##### DUSA Societies:

[dusa.co.uk/get-involved/societies/a-z/](https://dusa.co.uk/get-involved/societies/a-z/)

##### Events on campus:

[dundee.ac.uk/events](https://dundee.ac.uk/events)

##### Exhibitions:

[dundee.ac.uk/cooper-gallery](https://dundee.ac.uk/cooper-gallery)

[dundee.ac.uk/lifespace](https://dundee.ac.uk/lifespace)

[dundee.ac.uk/museum/exhibitions](https://dundee.ac.uk/museum/exhibitions)

##### Extra-curricular courses:

[dundee.ac.uk/short](https://dundee.ac.uk/short)

[lifelonglearningdundee.org.uk](https://lifelonglearningdundee.org.uk)

##### Movie Club:

[facebook.com/groups/314989135276](https://facebook.com/groups/314989135276)

##### Museums:

[dundee.ac.uk/museum](https://dundee.ac.uk/museum)

##### Music:

[dundee.ac.uk/chaplaincy/music](https://dundee.ac.uk/chaplaincy/music)

## Digital and Technology Services

Digital and Technology Services (DTS) provide IT and digital services to our students and staff both on campus and remotely, managing all IT facilities across the University. It's safe to say DTS have you covered with the IT services you need to study:

- eduroam and student residence wifi is available
- thousands of campus computers are right at your fingertips
- affordable and easy printing via our MyPrint system when you need it
- your email and ways of working are powered by Microsoft Office 365
- free OneDrive cloud storage to access your files anywhere
- discounts on tech and software

DTS ask one thing of you - stay cyber safe. Take care of your @dundee.ac.uk details by picking a long, strong, memorable password or passphrase known only to you. Set up your password reset just in case you forget it.

### Getting started with IT at Dundee

IT plays a large part in your studies at Dundee, and we have put together a guide to get you up and running with our main tools as quickly as possible.

Visit: [dundee.ac.uk/guides/getting-started-it-dundee](https://dundee.ac.uk/guides/getting-started-it-dundee)

### Get IT support

DTS provide IT services and support for staff and students at the University. You can access this support via the routes outlined below:

#### Help4U

The Help4U self-service portal is your first point of contact for IT queries and support. You can:

- Explore our Knowledge Base to find answers and solutions to common IT issues
- Log a ticket to report an IT issue or ask a question
- Check the progress and update any existing tickets you have logged

Visit the Help4U portal: [help4u.dundee.ac.uk](https://help4u.dundee.ac.uk)

#### IT guides

Whether you need to record a meeting in Teams or connect your Xbox to the eduroam wifi in Heathfield, you can view our full range of IT guides on a range of topics.

Take a look through our IT guides: [dundee.ac.uk/it/guides](https://dundee.ac.uk/it/guides)

#### Come see us in person

We have a service point located in the Main Library where you can visit us in person.

#### Access our website

To check the status of our network and systems, access our full range of IT guides and access Help4U.

Visit: [dundee.ac.uk/it](https://dundee.ac.uk/it)

## Disability Services

Disability Services provides a range of confidential support services for disabled students, including students with physical and sensory impairments, mental health difficulties and specific learning difficulties such as dyslexia. We are a team of professional, friendly staff with expertise in supporting disabled students with all aspects of their university studies. Our services include: dyslexia screening and diagnosis; help with recruiting and managing support workers; mentoring support for students with mental health difficulties; and training with assistive technology. We also have a loan equipment service and provide needs assessments through our validated Access Centre to support applications for the Disabled Students' Allowance (DSA).

Visit our web page: [dundee.ac.uk/disabilityservices](http://dundee.ac.uk/disabilityservices)

Email: [disability@dundee.ac.uk](mailto:disability@dundee.ac.uk)

Telephone: 01382 385402

Location: Support Hub, Old Technical Institute (OTI Building)

Opening hours: Mon to Fri 09:00 - 16:30, Wed 10:00 - 16.30



## The Doctoral Academy

The Doctoral Academy oversees support for all postgraduate researchers and their academic supervisors at the University. We work in partnership with both local and national stakeholders to ensure an excellent experience, provide opportunities to engage in our vibrant research community and offer opportunities for researcher development.

Core functions include:

- promoting and hosting researcher development training and events
- developing good practice in supervision
- signposting specialist support for research postgraduates across the University
- consistency of quality assurance and monitoring of progress
- ensuring the effective representation of postgraduate researchers

Visit our web page: [dundee.ac.uk/doctoral-academy](http://dundee.ac.uk/doctoral-academy)

Social media: [twitter.com/DundeeDA](https://twitter.com/DundeeDA)

Email: [doctoralacademy@dundee.ac.uk](mailto:doctoralacademy@dundee.ac.uk)

PGR intranet: [dmail.sharepoint.com/sites/PGR](http://dmail.sharepoint.com/sites/PGR)

Location: G7, 11 Perth Road

Our office hours (virtual) are: Mon to Fri 09:00 - 17:00

Our provisional hours for drop-in queries are: Wed 12:00 - 16:00  
(please contact us by email to confirm before attending)



## DUSA (Dundee University Students Association)

You can come to reception on level 2 of the student association to learn more about your University and the city of Dundee or get involved in extra-curricular activities to help you meet new students who share your passions.

Our team at reception will help you with your enquiries and reach our Advice Team. Our advice is independent of the University of Dundee, which means we can support you with anything from academic appeals to private housing, and from wellbeing to complaints about the University.

The advice we offer is free, independent and confidential. We do not make decisions on your behalf or tell you what to do. We will help you explore the issue and help you to understand your options.

**Visit our web page:** [dusa.co.uk/advice](https://dusa.co.uk/advice)

**Email:** [advice@dusa.co.uk](mailto:advice@dusa.co.uk)

**Location:** DUSA reception, Level 2



## DUSA Media

A keen writer, editor, or designer? Ever dreamed of hosting your own radio show or doing some live DJing? DUSA Media might be the perfect fit for you! With our student-led magazine, newsletter, and radio station, you can get involved in all things media, no experience required!

### Contacts

**The Magdalen Magazine and The Jute Journal:** [editor.in.chief@dusamedia.com](mailto:editor.in.chief@dusamedia.com)

**JAM Radio:** [tradiomanager@dusamedia.com](mailto:tradiomanager@dusamedia.com)

**Webpage:** [dusa.co.uk/societies](https://dusa.co.uk/societies) and [dusa.co.uk/societies/a-z](https://dusa.co.uk/societies/a-z)

**Email:** [societies@dusa.co.uk](mailto:societies@dusa.co.uk)



## Energy and Environment

Dundee is a small city and is hilly when travelling north/south but is flat when travelling east/west. Being a city centre campus, walking and cycling are the most convenient and accessible ways for students to travel within Dundee, most parts are easily reached in 20-30 minutes by bicycle or foot from the city centre.

**Travel:** For travel around Dundee use [traveline.info](https://traveline.info). Enter your destination/postcode and the site will plan your journey. Bus stops also have 'Live' tracker boards. Apply for or replace an under 22s bus pass - [mygov.scot](https://mygov.scot)

**DUSA** offers a free nightly bus service which will take you home within the city boundary, leaving from Balfour Street entrance [dusa.co.uk/](https://dusa.co.uk/) advice/keeping-safe Track the DUSA Night Bus with the SafeZone app. It has a new feature to help you it can now track the DUSA Night Bus in real-time directly through the app.

**Need a car for an hour or two?** Then join Dundee car club at [co-wheels.org.uk](https://co-wheels.org.uk) Drivers aged 18 years old can register (must have had license for 12 months). Lift sharing can be used for regular and one-off journeys. Liftshare is available on the Mobilityways App.

**Car parking:** Parking between 08:00 and 17:30 Mon to Fri is limited to staff only. Students can pay to park on City Campus out-with these times by paying the Pay As You Go charges using RingGo. More detailed information [dundee.ac.uk/guides/car-parking](https://dundee.ac.uk/guides/car-parking)

**Bike racks** are provided across all campuses. Regular 'Dr. Bike' sessions held on Campus Green, check student newsletter for event details. Dundee has bike hire available from [cyclehub.org/hirebikes](https://cyclehub.org/hirebikes)

National cycle network maps <https://www.sustrans.org.uk/national-cyclenetwork/>

Sanctuary provides secure bike parking at all residences. Other secure student shelters are available, email [travel@dundee.ac.uk](mailto:travel@dundee.ac.uk)

**Freeshop:** Everything is free! Go to 3 Cross Row, between 12:00 - 13:00 on Mondays to find pre-owned clothes, kitchenware, folders, polypockets, books and lots of other free items. Also includes Sanitary shop with boxes of sanitary products.

**Location:** 3 Cross Row (ground floor right)

**Any questions? Email:** [t.z.cunningham@dundee.ac.uk](mailto:t.z.cunningham@dundee.ac.uk)  
[dundee.ac.uk/estates/energy-environment/](https://dundee.ac.uk/estates/energy-environment/)

## English for International Students

English for International Students (EIS) offers support to students in developing and improving their academic communication skills.

### Workshop programme

The EIS 'essential skills' workshops run at the beginning of semesters 1 and 2. These workshops address key topics including: planning assignments, reading effectively, using sources appropriately, and expressing criticality. Throughout the academic year, we deliver weekly workshops designed to help you develop your writing skills step-by-step.

### Specialist English Modules

Students on some degree programmes will have the option of enrolling on discipline-specific language modules. If this option is available for your degree programme, you will receive information about it during your academic induction.

### One-to-one tutorials

EIS tutorials are an opportunity to get individual advice on language development. Your teacher can help you prioritise what areas you need to focus on, give advice on independent study resources, and give feedback on short samples of your writing. Tutorials are 25 minutes long and take place online on Teams.

### The Conversation Cafe

The EIS Conversation Cafe meets weekly to provide a friendly space to practice your conversational English.

### Visit our web page:

[dundee.ac.uk/subjects/english-international-students](https://dundee.ac.uk/subjects/english-international-students)

**Email:** [eis@dundee.ac.uk](mailto:eis@dundee.ac.uk)

**Telephone:** 01382 381838

**Location:** 11 Perth Road

**Our hours are:** Mon to Fri 09:00 - 17:00



## The Enquiry Centre

The Enquiry Centre is a central point of contact for any and all questions you may have during your university course. You can visit the Enquiry Centre, telephone or email for help/guidance/support, the staff there are full of university knowledge and have key contacts throughout the university to help with all enquiries.

The Sales Ledger team and the Student Support team also reside in the Enquiry Centre.

**Visit our web page:** [dundee.ac.uk/student-services](https://dundee.ac.uk/student-services)

**Enquiry online form:** [dundee.ac.uk/student-services/contact](https://dundee.ac.uk/student-services/contact) or email [enquiry@dundee.ac.uk](mailto:enquiry@dundee.ac.uk)

**Telephone:** 01382 381900

**Location:** The Enquiry Centre

**Our office hours are:** Mon to Fri 09:30 - 17:00 (Wed 10:00 - 17:00)

**Replace a lost or worn out ID card:** [dundee.ac.uk/guides/lost-id-card](https://dundee.ac.uk/guides/lost-id-card)

## Estranged Students

The University is committed to supporting estranged students. This is in addition to the usual student support provided for all students, to ensure that you receive the help needed to have a successful university experience. We provide a range of support for estranged students i.e. young people studying without the support from their family due to a breakdown in their relationship and where contact has ceased. This includes biological or adoptive parents or wider family members who may have been involved in supporting a student in the past.

If you have ticked the estranged box on the UCAS form the University will be aware of your status as an estranged student and will make contact with you. If you have not ticked the UCAS form you will need to make contact yourself with the Estranged Student Support contact, Emma Richards, Student Support Advisor.

**Visit our web page:** [dundee.ac.uk/guides/support-students-care-estranged](https://dundee.ac.uk/guides/support-students-care-estranged)

**Email:** [erichards001@dundee.ac.uk](mailto:erichards001@dundee.ac.uk)

**Telephone:** 01382 381900

**Location:** The Enquiry Centre

**Our office hours are:** Mon to Fri 09:30 - 17:00 (Wed 10:00 - 17:00)

## Gender-based violence support

Gender-based violence (GBV) is abuse stemming from harmful attitudes, beliefs and stereotypes based on a person's gender, or abuse that affects a particular gender disproportionately. It can be physical, emotional, sexual or psychological, and includes domestic abuse, coercive control, rape, sexual assault, digital abuse, stalking and forced marriage.

These forms of abuse are predominantly, but not exclusively, perpetrated by men against women. At the University of Dundee support is available to students of all genders who may be affected.

Abuse of this nature can happen to anyone at any time in their lives, including during their university studies. If you think you or someone you know may be experiencing GBV, please contact the Student Support Team for non-judgemental confidential support, including help to report and/or to access specialist agencies.

You can find out more about GBV (including what to do in an emergency) by scanning the QR code:



**To make an appointment or to get support and advice from the Student Support team**

**Visit our webpage and complete the form:**  
[dundee.ac.uk/student-support-team](https://dundee.ac.uk/student-support-team)

**Location:** The Enquiry Centre

**Our office hours are:**  
Mon to Fri 09:30 - 17:00 (Wed 10:00 - 17:00)

**Email:** [studentsupport@dundee.ac.uk](mailto:studentsupport@dundee.ac.uk)



## The Global Room

The Global Room is a space for all students and staff to relax, study, meet new people, play board games, participate in book swaps, celebrate and take part in cultural events.

Our drop-in sessions include DUSA Advice, Immigration Compliance, Peer Connections and other student services. Our Go Abroad drop-in sessions with student ambassadors, promote the value of mobility, encouraging students to work, study or volunteer abroad.

Throughout the year we celebrate events including Holi, Lunar New Year, Ramadan and St. Andrews Day. We also host wellbeing events, free soup lunches, DUSA society events, social mixers with other areas of the University including external agencies such as Dundee Pride and much more.

Calling all curious minds and friendly faces! The Global Room is buzzing with good vibes, and we would love for you to come along and create your own experience.

**Visit our web page:** [dundee.ac.uk/student-services/globalroom](https://dundee.ac.uk/student-services/globalroom)

**Email:** [globalroom@dundee.ac.uk](mailto:globalroom@dundee.ac.uk)

**Telephone:** 01382 388584

**Location:** Behind the Tower Building, Campus Map reference 4

**See our website for opening hours**



## City Campus

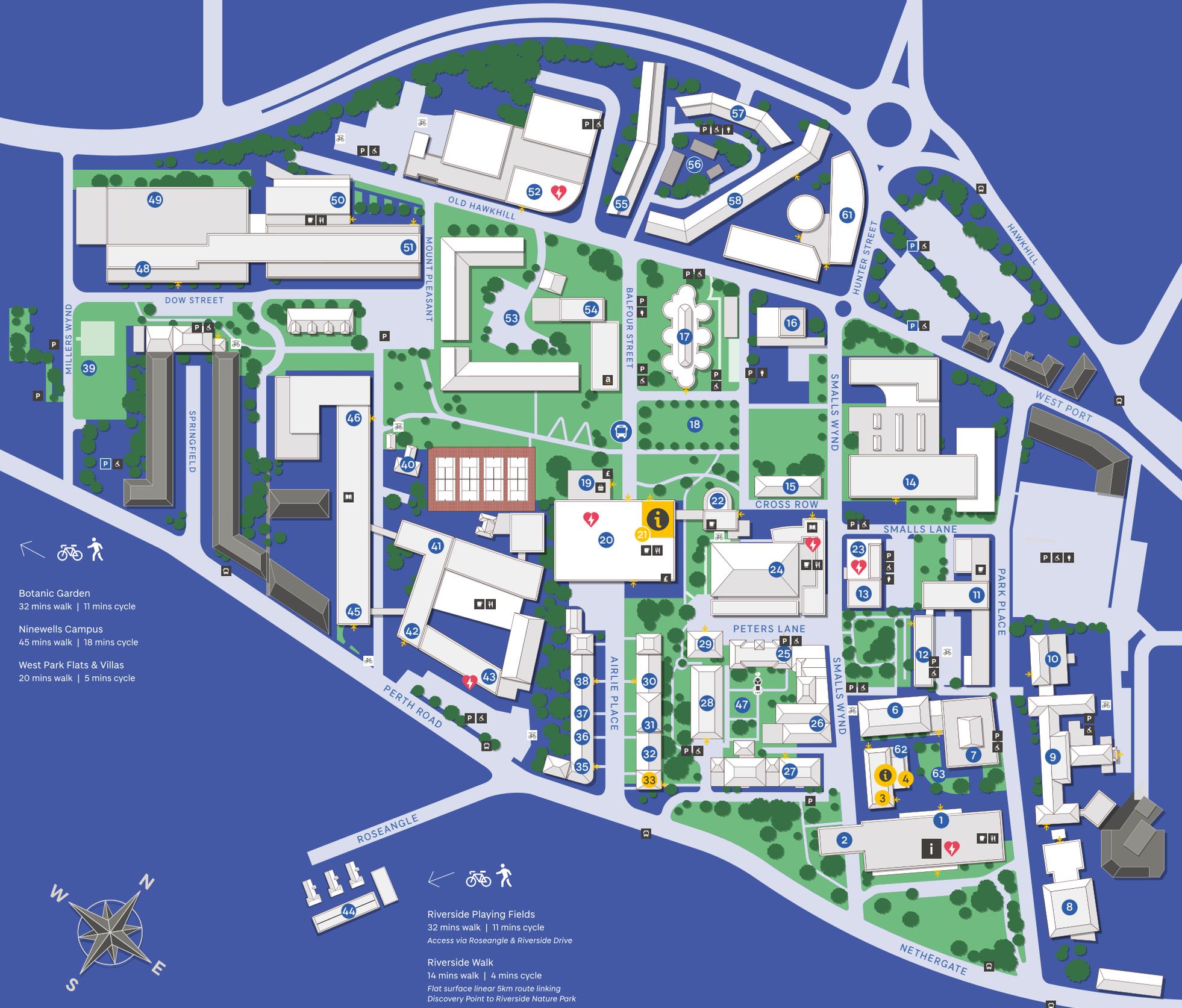
-  Information
-  Food
-  Drinks / cafe
-  Cash machine
-  Bus stop
-  Shop
-  Library
-  Council parking
-  Staff parking
-  Accessible parking
-  Electric charge points
-  Amazon Locker
-  Bicycle storage
-  DUSA Night Bus
-  Accessible entrances
-  Defibrillators

Dundee City Square  
8 mins walk | 2 mins cycle

Dundee Bus Station  
13 mins walk | 3 mins cycle



Dundee Train Station  
9 mins walk | 2 mins cycle



Botanic Garden  
32 mins walk | 11 mins cycle

Ninewells Campus  
45 mins walk | 18 mins cycle

West Park Flats & Villas  
20 mins walk | 5 mins cycle



Riverside Playing Fields  
32 mins walk | 11 mins cycle  
Access via Roseangle & Riverside Drive

Riverside Walk  
14 mins walk | 4 mins cycle  
Flat surface linear 5km route linking  
Discovery Point to Riverside Nature Park

The Enquiry Centre (21) is the main reception for general student support, information and also for prospective student visitors.



### Buildings

1 – 3 Perth Road	27
Balfour Flats and Belmont Tower	54
Belmont Flats	53
Bonar Hall	8
Carnegie Building	28
Carnelley Building	7
Chaplaincy	22
Crawford Building	42
Cross Row	15
Dalhousie Building	61
Dental Hospital	11
Discovery Centre	50
Dundee University Students' Association (DUSA)	20
Enquiry Hub (Enquiry Centre)	21
Ewing Building	13
Fleming Building	26
Frankland Building	12
Fulton Building	14
Harris Building	25
Heathfield Residences	56
Main Library	24
Matthew Building	45
Medical Science Institute (MSI)	48
Ninewells Hospital	Ninewells Campus
Old Medical School (OMS)	6
Old Technical Institute (OTI)	3
Peters Building	29
Queen Mother Building	17
Scrymgeour Building	9
Seabraes Residences	44
Sir James Black Centre	51
Skills Hub (1 Airlie Place)	33
Sport and Active Health (SpAH)	52
Support Hub (OTI Building)	3
Tower Building	1
Wellcome Trust Biocentre	49
West Park Flats and Villas	319 Perth Road, DD2 1NN

### Schools and subjects

Anatomy and Human Identification	48
Architecture and Urban Planning	45
Art and Design (Duncan of Jordanstone College of) (School office)	45
Biomedical Engineering	14
Business (School office)	28
Centre for Archive and Information Studies (CAIS)	9
Civil Engineering	14
Computing	17
Dentistry (School office)	11
Education (Humanities, Social Sciences and Law)	6
English (Humanities, Social Sciences and Law)	9
Environmental Science (Humanities, Social Sciences and Law)	6
Geography (Humanities, Social Sciences and Law)	6
Graduate Apprenticeship	17
Health Sciences (School office)	30
History (Humanities, Social Sciences and Law)	9
International College Dundee	35
Languages for All (Humanities, Social Sciences and Law)	6
Law (Humanities, Social Sciences and Law)	9
Leverhulme Research Centre for Forensic Science	13
Life Sciences Undergrad/Postgrad Taught (School office)	7
Life Sciences Research (School office)	50
Mathematics	14
Mechanical Engineering	14
Medicine (School office)	Ninewells Campus
Nursing	30
Philosophy (Humanities, Social Sciences and Law)	9
Physics	14
Politics & International Relations (Humanities, Social Sciences and Law)	6
Psychology (Humanities, Social Sciences and Law)	9
Science and Engineering (School office)	14
Social Work (Humanities, Social Sciences and Law)	6

### Student and staff services

Academic Skills Centre (Skills Hub)	33
Accounts Receivable / Sales Ledger team	21
Careers Service (Skills Hub)	33
Centre for Entrepreneurship (Skills Hub)	58
Counselling Service (Support Hub)	3
Digital and Technology Services	10
Disability Services (Support Hub)	3
English for International Students	34
Enquiry Centre (Enquiry Hub)	21
Global Room (Enquiry Hub)	4
Go Abroad	1
Health Service (Support Hub)	3
The Hive	20
Immigration Compliance	4
International Advice Service	4
Library and Learning Centre	24
Nursery	38/39
Occupational Health Service	3
Registry - staff only	36/37
Registry - student enquiries	21
Research and Innovation Services	1
Residences	33
Safety Services	1
Sanctuary Students	55
Society Support	20
Sports Union	52
Student Funding Unit (Support Hub)	3
Student Support Team	21

### Libraries, garden and exhibitions

Allotments	39
Botanic Garden	Riverside Drive, DD2 1QH
College Green	63
Cooper Gallery	43
Duncan of Jordanstone College of Art & Design Library	45
D'Arcy Thompson Zoology Museum	7
Geddes Quadrangle	47
Kirkcaldy Campus Library	Kirkcaldy Campus
Lamb Gallery	1
LifeSpace Science Art Research Gallery	49
Main Library	24
Matthew Galleries	45
Museum Services	40
Robertson Trust Medical Library	Ninewells Campus
Tayside Medical History Museum	Ninewells Campus
Tower Foyer Gallery	1

### Staff administration (Tower Building)

Academic and Corporate Governance	1
Advancement	1
Change Delivery	1
Corporate Communications	1
Creative	1
Directorate of Strategic Change and Delivery	1
External Relations	1
Finance Office	1
Human Resources	1
Marketing	1
Organisational and Professional Development	1
Principal's Office	1
Procurement Office	1
Safety Services	1
Strategic Planning	1
Student Recruitment and Admissions	1
Web Services	1

### Shops and cafes

Art Materials Shop (card access required)	41
Cantina (card access required)	41
Chaplaincy Coffee Shop	22
Dusa Pantry	62
The Liar	20
Library Cafe	24
Pavement Cafe	20
Premier Shop	19
Top of the Tower Cafe	1

### Other

Archives	1
Campus Green	18
Campus Services (Estates and Buildings)	13
College Green	7
Free Shop	15
Heathfield multi-level car park	57
Mailroom / delivery dock	2
Music Rooms	22
Muslim Prayer Room Sisters	31
Muslim Prayer Room Brothers	32
Officer Training Corps	16
Print Unit (card access required)	46
Riverside Sports Grounds	Riverside Drive, DD2 1UQ
Security Centre	23
Swimming Pool	20



## Health Service (University)

To reach your full academic potential, you need to stay well. You may be surprised to learn just how important the very basic things such as regular food, proper sleep, exercise, relaxation and connecting with others are to staying well. They are also likely to enhance your concentration and energy levels, as well as enabling you to withstand challenging times more easily.

If you do become ill, health services are in place for you in the local community. It's very important that you register with a doctor (GP) on your arrival in Dundee, with several medical practices within walking distance of our residences. Find out more at [dundee.ac.uk/guides/register-with-doctor-and-dentist](https://dundee.ac.uk/guides/register-with-doctor-and-dentist)

If you do not register with a local doctor, it may cause you difficulties in accessing NHS health care when you need it. The University Health Service can help you with general health advice including accessing health care. Input for mental health issues such as anxiety and mood disorders may be available, details of which are on our web pages.

Visit our web page: [dundee.ac.uk/health-service](https://dundee.ac.uk/health-service)

Email: [HealthService@dundee.ac.uk](mailto:HealthService@dundee.ac.uk)

Telephone: 01382 384168

Location: Support Hub, Old Technical Institute (OTI Building)

Opening hours: See our website for opening hours.



## Immigration Compliance Team

The Immigration Compliance Team provide guidance and support to students relating to visa queries. We can offer immigration advice on how changes to your studies or circumstances can impact on your visa. We maintain a range of web guides containing useful information. The team work with staff and students to ensure that the University of Dundee meets its duties as a Student visa sponsor.

We run regular drop-in sessions in The Global Room and can arrange appointments on any campus to discuss more complex queries.

We are involved in matriculation, visa extensions, record keeping, monitoring engagement with studies and advising on absences. We also advise on work conditions and can issue letters confirming student work hours.

Visit our web page: [dundee.ac.uk/immigration-compliance](https://dundee.ac.uk/immigration-compliance)

Email: [ImmigrationCompliance@dundee.ac.uk](mailto:ImmigrationCompliance@dundee.ac.uk)

Telephone: +44 (0)1382 385390

Location: The Global Room

We are available for drop-in queries:

Tues and Thurs 10:00 - 12:30 and Wed 14:30 - 16:30

## International Advice Service

The International Advice team offers comprehensive advice and support to current international students and their families from arrival to graduation. They provide practical guidance and general support on a wide range of matters.

The International Student Advisers are trained to provide immigration advice and assistance with visa applications, dependant visas, visitor visas for family and working after study visa options.

The team has created a collection of comprehensive online guides covering essential topics such as arrival support, private accommodation options and visa guidance. Additionally, they help students connect with local community organisations.

Visit our web page: [dundee.ac.uk/international-advice-service](http://dundee.ac.uk/international-advice-service)

**Location:** The Global Room

**General enquiries:** Monday to Friday: 11:00 – 13:00

**Email:** [internationalsupport@dundee.ac.uk](mailto:internationalsupport@dundee.ac.uk)

**Telephone:** 01382 385487

**Private Accommodation Enquiries:** Monday, Wednesday, and Friday:  
14:00 – 16:00



## Library Services

Discover our library network across four sites: Main Library, Duncan of Jordanstone College of Art & Design Library, Robertson Trust Medical Library, and Fife Campus Library. Enjoy versatile study spaces, including IT suites and group and individual study areas. Fuel your creativity at our CreateSpace with 3D printers and digital embroidery or explore digital A/V projects at our Tay Bridge studio. Relax with our leisure reading and multimedia collections. Access library resources conveniently via the University of Dundee App: manage loans, search materials, view your reading & resource list and book study rooms. Need Help? Use our 24/7 online chat. Enhance your library experience with a Main Library tour—details on the welcome website.

Visit our web page: [dundee.ac.uk/library](http://dundee.ac.uk/library)

Our interactive maps: [libcal.dundee.ac.uk/maps](http://libcal.dundee.ac.uk/maps)

Library guides for your subject: [libguides.dundee.ac.uk](http://libguides.dundee.ac.uk)

Reading and resource lists: [resourcelists.dundee.ac.uk](http://resourcelists.dundee.ac.uk)

Email: [library@dundee.ac.uk](mailto:library@dundee.ac.uk)

Location: Library

Our hours are: [dundee.ac.uk/library/opening-hours](http://dundee.ac.uk/library/opening-hours)





## Museums

The University has an amazing collection of over 30,000 artefacts, artworks and natural history specimens, spanning the whole history of the University since its foundation in 1881. These are cared for by Museum Services, which stages an exciting programme of free public exhibitions in the Tower Foyer and Lamb Galleries. We also have several permanent displays, most notably the D'Arcy Thompson Zoology Museum and the Tayside Medical History Museum, and we show works of art in almost every building on campus. Alongside this, we run a stimulating programme of free events including guided tours, student wellbeing activities and creative workshops.

The collections are also a wonderful resource for research and inspiration, and we support over 25 different undergraduate and postgraduate programmes. We also provide volunteering opportunities which are a great way of boosting your CV. If you'd like to know more about any of our collections or activities, please get in touch!

**Visit our web page:** [dundee.ac.uk/museum](http://dundee.ac.uk/museum)

**Email:** [museum@dundee.ac.uk](mailto:museum@dundee.ac.uk)

**Telephone:** 01382 384310

**Exhibitions in the Tower\* are open:**

Mon to Fri 09.30 - 19.00

For other venues visit our website for details.

\*Check the website for details of venue opening times



## Music

There are lots of musical opportunities at the University. We have choirs/bands/orchestra/musical theatre that you can participate in or if you enjoy just listening to music, we have various concerts throughout the academic year.

There are two choirs - the Chamber Choir and University Choir (only the Chamber Choir is an auditioning group). Each of the groups performs a number of times each year at concerts/ the Uni carol service etc and occasionally exciting opportunities can come along - we've sung for the Queen, the Dalai Lama, Dundee Jazz Festival, at Notre Dame and New York.

If you are an instrumentalist, there are many options - Concert Band, Trad Soc, Orchestra and Big Band and between them a wide variety of music is covered from classical to jazz, movies to pop.

OPSOC are our musical theatre group and put on a number of shows throughout the year culminating in their main show which happens in March each year.

Each ensemble rehearses weekly with regular social events. We have ensembles suitable for all musical abilities from absolute beginner to advanced. This is a great way to make friends with like-minded people and get away from the stress of exams and essay-writing. For an insight into some of our events, remember to follow @dundeeunimusic on social media.

**Location:** Chaplaincy Centre/Bonar Hall

**Contact:** John-Luke Harris, Director of Music,  
[jharris002@dundee.ac.uk](mailto:jharris002@dundee.ac.uk) or [musicsociety@dundee.ac.uk](mailto:musicsociety@dundee.ac.uk)

**Visit our web page:** [dundee.ac.uk/chaplaincy/music](http://dundee.ac.uk/chaplaincy/music)

## Nightline

Nightline is a confidential listening and information service run by students, for students. We will listen to you about anything you would like to talk about, without judgement and without telling you what to do. Nothing is too big or too small. Anything you choose to say to Nightline will remain completely confidential and anonymous – you don't even have to tell us your name.

We are a support service and our aim is to help students cope with the difficulties they may encounter during their time at university. Our service is staffed entirely by student volunteers and we are fully accredited by the Nightline Association. We work closely with DUSA to promote the service and make sure it meets the needs of its users.

**Visit our web page:** [dundeeuni.nightline.ac.uk](http://dundeeuni.nightline.ac.uk)

**Email:** [listening@dundeeuni.nightline.ac.uk](mailto:listening@dundeeuni.nightline.ac.uk)

**Telephone / instant messaging:** See website [dundeeuni.nightline.ac.uk](http://dundeeuni.nightline.ac.uk)



## Nursery

The Nursery offers childcare for children from birth to five years of age, with priority given to students and staff of the university. Care is provided in Airlie Place. We have a dedicated staff team who care for the children and provide them with a wide range of learning experiences to help them reach their full potential. All learning is play based both indoors and outdoors, children regularly walk around campus or the local area.

The nursery is registered with the Care Inspectorate. Spaces for all ages are limited and should be booked in advance to avoid disappointment.

**Visit our web page:** [dundee.ac.uk/childcare](http://dundee.ac.uk/childcare)

**Email:** [nursery@dundee.ac.uk](mailto:nursery@dundee.ac.uk)

**Telephone:** 01382 385188

**Location:** 8 – 10 Airlie Place

**Our opening hours are:** Mon to Fri 08:15 – 17:15



## Peer Connections

Are you a new student looking to make friends or want to get some advice from a current student? Peer Connectors are trained student volunteers who provide support and information to new and current students.

Peer Connectors understand the feelings, challenges, and realities of being a student in today's society. They can:

- be someone to talk to
- answer your questions (important or trivial) - as best they can
- listen to any worries you may have, for example if you are feeling homesick, disorientated, or just a bit low - many people feel like this
- guide you to the people who can give you further help if required.
- give you ideas to make university life easier and help to make the best of your time at the University of Dundee

We also run group activities throughout the academic year, including welcome week, to give students a chance to meet and socialise in a group setting.

If you have any questions about the programme please contact [peerconnections@dundee.ac.uk](mailto:peerconnections@dundee.ac.uk) Visit our webpage and complete the form: [dundee.ac.uk/peer-connections](http://dundee.ac.uk/peer-connections).

**We are located:** The Enquiry Centre

**Our hours are:** Mon to Fri 09.30-17.00 (Wed 10.00 - 17.00)

## Registry

Registry is responsible for maintaining your student academic record from the start of your studies through to the point when you complete your studies and leave the University.

The team in Registry are involved in every stage of your academic journey this is for undergraduate, taught postgraduate and research postgraduate students.

Registry is responsible for matriculation (for entrant and continuing students), immigration compliance, tuition fee invoicing, examinations, graduation and central timetabling.

### Useful information:

- Update your contact information, including your home and semester address, in eVision. It is essential that you keep this information up to date to ensure you receive important communications and support from the university
- Generate a letter to confirm your student status: log into eVision, select Student Resources then Certificate of Matriculation Letter
- View your teaching timetable in eVision
- Book a room using the student room booking form: [dundee.ac.uk/roombookings](http://dundee.ac.uk/roombookings)
- View your assessment and exam results in eVision
- Order formal letters and documents from the University of Dundee Online Store: [buyat.dundee.ac.uk/product-catalogue/registry](http://buyat.dundee.ac.uk/product-catalogue/registry)

You can access the full range of Registry services via The Enquiry Centre.

**Visit our web page:** [dundee.ac.uk/registry](http://dundee.ac.uk/registry)

**Email:** [registry@dundee.ac.uk](mailto:registry@dundee.ac.uk)

**Telephone:** 01382 385390

**Location:** The Enquiry Centre

### Our office hours are:

Registry office hours for phone calls are:  
08:45 - 16:45 (Mon to Fri)

Enquiry Centre office hours for face-to-face enquiries are:  
Mon to Fri 09:30 - 16:45 (Wed 10:00 - 16:45)



## Research Students' Support

Student Support staff are available for all research students experiencing difficult issues of a non-academic or personal nature. You can make a confidential appointment by dropping into the Enquiry Centre or emailing [studentsupport@dundee.ac.uk](mailto:studentsupport@dundee.ac.uk) Students could also get in touch if they have any issues they feel unable to discuss with a member of their School administrative or academic staff as it often helps to talk an issue through with someone who is not too close to the problem.

Visit our web page: [dundee.ac.uk/student-services](http://dundee.ac.uk/student-services)

**To make an appointment or get support and advice from the Student Support team:**

Visit our web page and complete the form: [dundee.ac.uk/student-support-team](http://dundee.ac.uk/student-support-team)

Telephone: 01382 819100

Location: The Enquiry Centre

**Our office hours are:**

Mon to Fri 09:30 - 17:00 (Wed 10:00 - 17:00)

## Residences

If you live in University Residences, the University is your landlord and looks after your rent and welfare. If you have any welfare questions or concerns, please email Residences Student Support [residences-support@dundee.ac.uk](mailto:residences-support@dundee.ac.uk)

For queries regarding your booking, please contact the Residences Office via email, telephone or by making an appointment to meet with them in person [residences@dundee.ac.uk](mailto:residences@dundee.ac.uk)

If you have any questions about your rent payments, please speak to a member of the Sales Ledger team via email, telephone or by making an appointment to meet with them [salesledgerenquiries@dundee.ac.uk](mailto:salesledgerenquiries@dundee.ac.uk)

**Visit our web page:** [dundee.ac.uk/accommodation-sanctuary-students.com/student-accommodation/dundee](http://dundee.ac.uk/accommodation-sanctuary-students.com/student-accommodation/dundee)

**Telephone:**

**Residences** - 01382 384040

**Enquiries Sanctuary** - 0300 123 5050, option 1, then 2 (0776 298 696 out of hours)

**Sales Ledger** - 01382 386686

**Location:**

**Sanctuary Students** - Heathfield Office

**Sales Ledger team** - The Enquiry Centre

**Our hours are:**

**Residences Office**

Mon to Fri 09:00 - 17:00

**Sales Ledger team**

Mon to Fri 09:30 - 17:00 (Wed 10:00 - 17:00) by appointment only

**Sanctuary Students**

Mon to Fri 09:00 - 17:00



## Residences Student Support

Resident Support Assistants (RSAs) provide support for the pastoral care of students in residences. In addition, RSAs organise events and activities to promote community and belonging for resident students. RSAs are students themselves. They have experience and understanding of student life and will understand exactly how it feels to move away from home and the difficulties you may encounter as you adjust. RSAs have undergone specialist training, they live in the university residences and are an accessible point of contact for everyone with a welfare problem. Get to know your RSA when you move into residences and keep in touch with them throughout your stay. If you are having any welfare difficulties related to your stay with us in residences, do get in touch with your RSA to seek some support. Additionally, you can contact us on the residences support address below and we will be able to work with you to try to resolve any difficulties you are experiencing and make your time with us a great part of your student experience.

Visit our web page: [dundee.ac.uk/guides/living-in-residences](https://dundee.ac.uk/guides/living-in-residences)

Email: [Residences-Support@dundee.ac.uk](mailto:Residences-Support@dundee.ac.uk)

Telephone: 01382 381900

Location: The Enquiry Centre

Our office hours are:

Mon to Fri 09:30 - 17:00 (Wed 10:00 - 17:00)

## Safezone

The Safezone app has numerous features within it, the 2 foremost being; 1, to provide a consistent single means of contacting all students and staff in the event of an emergency and 2, allowing registered users to raise a concern and summon immediate support.

The app, which is monitored 24 hours a day by our Security team, enables you to request help in different ways depending on the situation.

- **Emergency** - Tap the Emergency button to be connected to Security via chat or call or call 999 directly. Security will also be alerted when you call 999.
- **First Aid** - Tap the First Aid button and make a request via chat or call. Security will then either respond or locate the first aider nearest to you and alert them to your request.
- **Non-Urgent** - Tap the Non-Urgent button to be connected to Security via chat or call for non-emergency requests.

Your location is only ever shared with Security when you volunteer to do so via the alert or check in buttons.

By tapping Wellbeing Assistance users will be taken to a list of resources to support you with your mental health.

- The correct options will show if you selected the appropriate Staff/Student group upon registering.
- The options will change based on time of day, so open and available support services are linked whenever you click the button.

Your location is only ever shared with Security when you volunteer to do so via the alert or check in buttons.



## Security Centre

Campus Security is part of Precinct Services and the wider Estates and Campus Services directorate, located in the Ewing Building. The role of the Campus Security team is to provide a safe and secure environment for everyone who lives, works, and studies here, and to provide assistance and guidance in all security-related issues. In addition to providing a 24-hour response to incidents or issues, the team monitor the vast network of CCTV cameras around campus. There are also seven emergency points located across the University, allowing you to have direct contact with security control. Your safety is of paramount importance, so please report all security-related issues to the team or contact the Security Officers if you require assistance out of normal hours. The Security team are all First Aid trained, and some are also Mental Health First Aiders, supporting staff and students as required. For students in outlying areas, please make use of email or phone systems if you have any security concerns or questions. If you have any concerns or suggestions regarding the Security team or security in general, we welcome feedback, and the Head of Precinct Services will engage with you.

From September 2024 The SafeZone App will be available to all students (and staff) providing 24/7 live response to safety issues.

**Visit our web page:** [dundee.ac.uk/locations/security-centre](https://dundee.ac.uk/locations/security-centre)

**Email:** [security@dundee.ac.uk](mailto:security@dundee.ac.uk)

**Telephone:** 01382 385850

**Location:** Top floor, Ewing Building

**EMERGENCY: 01382 384141**



## Societies

There's no shortage of ways to make friends and settle into your new life, and one of the best ways to make friends is by joining a society! Our 100+ active student-led societies bring together groups of students who all share the same interests. With our broad range of societies, you can keep up with a current hobby or try something completely different. From Anime, to Electronic Music, to Yoga, you can explore your creative side on stage or competitive side behind the screen. Or you could try out some of our cultural societies, where you can get involved with global cultures and meet people from across the world, all who happen to call Dundee home.

**Webpage:** [dusa.co.uk/societies](https://dusa.co.uk/societies)  
[dusa.co.uk/societies/a-z](https://dusa.co.uk/societies/a-z)

**Email:** [societies@dusa.co.uk](mailto:societies@dusa.co.uk)

[Vpsa@dusa.co.uk](mailto:Vpsa@dusa.co.uk)

**Location:** The Cross-Row building – opposite the main Library entrance

**Office hours:** Mon to Fri 9:00 – 17:00

## Sport and Active Health

The University offers a diverse range of sport, exercise, and physical activity opportunities at Sport and Active Health (SpAH). Conveniently situated on the northern edge of the city campus, we provide the most comprehensive range of indoor and outdoor multi-sport facilities in Dundee. Our amenities include a spacious gym, a regional specialist strength training area, two sports halls, two exercise studios, a cycle studio, squash and tennis courts, and a swimming pool and sauna. With over 40 weekly classes such as yoga, Pilates, cycling, Zumba, and step, there's something for everyone. Additionally, we offer gym inductions and personal training sessions to support your fitness journey.

Just a 20-minute walk from the city campus, the Riverside Playing Fields feature outdoor multi-sport grass and artificial pitches.

The University's Sports Union hosts over 45 student sports clubs for those interested in both competitive and recreational sports during their time in Dundee.

We provide a variety of flexible and affordable membership options for all students. For more details on our programmes, facilities, and membership options, visit our website and download our app.

**Visit our web page:** [dundee.ac.uk/sport-active-health](http://dundee.ac.uk/sport-active-health)

**Instagram:** @uod\_spah

**Email:** [spah@dundee.ac.uk](mailto:spah@dundee.ac.uk)

**Telephone:** 01382 384122

**Location:** Sport and Active Health



## Sports Union

The Sports Union (SU) is a representative body that provides sport and exercise opportunities for University of Dundee students. We are the home to over 45 diverse and ambitious Sports Clubs, so regardless of your aspirations or experience in sport, there's a place for everyone in our community.

### A to Z club list:

Archery	Equestrian	Hockey (Men)	Ski & Snowboard
Athletics	Fencing	Hockey (Women)	Squash
Badminton	Futsal	Judo	Sub Aqua
Basketball (Men)	Football (Men)	Karate	Surf
Basketball (Women)	Football (Women)	Lacrosse	Swimming &
Boat	Gaelic Football (Men)	Netball	Waterpolo
Boxing	Gaelic Football (Women)	Pool	Taekwondo
Canoe	Golf	Rucksack	Tennis
Cheerleading	Gymnastics	Rugby (Men)	Trampoline
Cricket	Handball	Rugby (Women)	Triathlon
Cycling		Sailing	Ultimate Frisbee
Dance		Shinty	Volleyball
			Weightlifting

**Visit our web page:** [dundee.ac.uk/sports-union](http://dundee.ac.uk/sports-union)

**Instagram:** @uodsportsunion

**Email:** [SportsUnion@dundee.ac.uk](mailto:SportsUnion@dundee.ac.uk)

**Telephone:** 01382 386048

**Location:** Sports Union, Sport and Active Health

**Our office hours are:** Mon to Fri 09:00 - 17:00



## Students with caring responsibilities

The University is committed to supporting student carers. This is in addition to the usual student support provided for all students, to ensure that you receive the help needed to have a successful university experience. We provide a range of support for student carers i.e. anyone who cares, unpaid, for friend or family member due to illness, disability, or a mental health problem or an addiction cannot cope without their support.

If you have ticked the student carer box on the UCAS form the University will be aware of your status as a student carer and will make contact with you. If you have not ticked the UCAS form you will need to make contact yourself with the Student Carer Student Support Contact - Emma Richards, Student Support Advisor.

### Visit our web page:

[dundee.ac.uk/guides/support-students-care-estranged](https://dundee.ac.uk/guides/support-students-care-estranged)

**Email:** [erichards001@dundee.ac.uk](mailto:erichards001@dundee.ac.uk)

**Telephone:** 01382 381900

**Location:** The Enquiry Centre

### Our office hours are:

Mon to Fri 09:30 - 17:00 (Wed 10:00 - 17:00)



## Student Funding

The Student Funding staff provide support, information and guidance to all students of the University of Dundee on student financial matters. Regular queries include; applying for student funding in the UK, the student loan system from application stage to repayment, the disbursement of Higher Education and Childcare Funds, Nursing Discretionary Fund, International and European Discretionary Fund, student bank accounts, general debt issues, maximising your money guidance, and partnership working with external agencies within your community. We also distribute bursaries, including the rUK bursaries, as well as offering advice and guidance on alternative funding for your studies. Essentially, if you have any query about your student funding or general financial issues, please do drop in. The support is free, impartial, and confidential.

**Visit our web page:** [dundee.ac.uk/student-funding](https://dundee.ac.uk/student-funding)

**Email:** [StudentFunding@dundee.ac.uk](mailto:StudentFunding@dundee.ac.uk)

**Telephone:** 01382 384801

**Location:** Level 2 (top) of the Support Hub, Old Technical Institute (OTI Building)

**Opening hours:** See our website for opening hours.



## Student Support

We are here to help with issues or challenges that are impacting your wellbeing, studies or you personally. We can offer you the help and support you need to stay on course. We can talk with you, in confidence, about the issues you are facing.

Appointments are also available via MS Teams or telephone. We will discuss with you what help and support is available, that will help you get back on track. Once things improve for you we may keep in contact occasionally, to offer friendly encouragement and to ensure that you continue to progress in your studies.

**To make an appointment or get support and advice from the Student Support team:**

**Visit our web page and complete the form:**  
[dundee.ac.uk/student-support-team](https://dundee.ac.uk/student-support-team)

**Location:** The Enquiry Centre

**Our office hours are:**

Mon to Fri 09:30 - 17:00 (Wed 10:00 - 17:00)



## Student Wellbeing Resources

The Student Support team have collated a range of resources to help you manage your wellbeing whilst at university.

You can find a range of support guides with helpful tips and information, including managing stress and anxiety, dealing with homesickness, and getting involved in extracurricular activities.

Visit our webpage to find our guides: [dundee.ac.uk/student-support-team/topics](https://dundee.ac.uk/student-support-team/topics)

You can also visit our SharePoint site where we post updates about wellbeing events and campaigns: <https://dmail.sharepoint.com/sites/StudentSupportIntranet>

**Feeling overwhelmed?** Try the 5, 4, 3, 2, 1 technique to help calm your mind.

Find:

5 things you can see

4 things you can touch

3 things you can hear

2 things you can smell

1 thing you can taste





## Top of the Tower Cafe

With arguably the best panoramic views of Dundee, the recently refurbished Top of the Tower Cafe is situated on the 10th floor of the Tower building on the Perth Road. Open weekdays from 08.30 to 15:30, the Top of the Tower offers students a reasonably priced place to come along and have breakfast, lunch or to relax and have a coffee.

The Top of the Tower offers a variety of organic Fairtrade teas along with Fair Trade coffee from Coffee Conscience which is hand roasted in Dundee using traditional skills to ensure a fuller and fresher roast. For every coffee sale made, a percentage goes directly back into local community projects focusing on environmental outcomes.

There is a wide variety of freshly produced food on offer including breakfast rolls, sandwiches, wraps, toasties, baked potatoes, panini, home-made soups and fresh fruit. For anyone with a sweet tooth there is a selection of croissants, scones and tray-bakes on offer too. There are also vegetarian, vegan and gluten free options each day.

The Top of the Tower is a great place to relax or to grab a snack to take away.

**Email:** [hospitalityservices@dundee.ac.uk](mailto:hospitalityservices@dundee.ac.uk)

**Location:** Tower Building, floor 10, Perth Road

**Open:** Mon – Thur, 08:30 – 16.00, Fri 08.30 – 15.00





## Emergency and support telephone numbers:

Campus security emergencies

**01382 384141**

Campus security office

**01382 385850**

Residences (Sanctuary)

emergency repairs and security

**07776 298696** 24 hour mobile number

Nightline

**01382 381183** 20:00 – 08:00 (semester)

Emergency Services

**999** (Police, Fire, Ambulance)

Police Scotland (non emergency)

**101**

National Health Service

**111** (NHS 24)

Samaritans

**116 123**

Breathing Space

**0800 83 85 87**

## For general enquiries:

The Enquiry Centre

Monday to Friday 09:30 – 17:00

(Wednesday 10:00-17:00)

[enquiry@dundee.ac.uk](mailto:enquiry@dundee.ac.uk)

**01382 381900**